



Town of Westport

207 Johnson Ave
PO Box 579
Westport, In 47283
812-591-3500

January 28, 2021

Re: New Water Meters & Antenna

To: Westport Water Utility Customers,

The Westport Water Project has been underway since October 2020 and the new water meters were installed in the last few weeks. Some of our previous meters dated back to the 1980's and older so we have finally caught up to the current decade! The mechanism inside your water meter pits was replaced and a small antenna was placed on the lid of your meter so that readings can be obtained digitally. Most meters will have a small, round glass disk on the top of the meter lid that can be seen on the surface which is the antenna. If your meter is in a driveway or potentially driven over, your antenna will be under the lid and is not visible on the surface.

We ask that customers be aware of where their water meter is located and take care not to drive over or damage the antenna. Customers may be required to pay for replacement meters if damaged and new parts/labor cost approximately \$275. We have been told that the new meters will track your water consumption more accurately since some of our previous meters were up to 30 years old, so you may also see a fluctuation in your bill depending on how old your previous meter was. The next couple months will also be an adjustment for the water clerks due to new software so we ask for your patience as we learn the updated program while providing the best possible customer service. Feel free to contact the Westport Utility Office at 812-591-3500 with any additional questions regarding your new water meter or billing.

Thank you,

Westport Water Utility
207 E Johnson Ave,
Westport, IN 47283